

# Volunteers of America Strengthens Mission Delivery with Reliable Print Support



**Industry:** Non-Profit

**Services Used:** Copiers + Printers

“The Applied Innovation staff is absolutely phenomenal - whether supporting our mission, events, or helping us with what we need. We are in a very fast-paced environment here. They understand we have a mission that is reliant on them. The last thing we need is to be worrying about our multifunction devices and our IT network. We need those things to work so we can continue our mission. And Applied Innovation makes sure it happens for us every single day.”

**DAVE BANN**

Vice President of Development and Communications, Volunteers of America

## Customer Challenge

Volunteers of America operates in a fast-paced environment, serving veterans, seniors, and families through affordable housing initiatives. The organization depends heavily on donations and grant funding, making effective storytelling essential to securing continued support. To meet these demands, they require consistent performance from their multifunction printers and network. As a nonprofit, they must also ensure the majority of their resources are directed toward those they serve, making efficiency, reliability, and cost control critical to their daily operations.

## Applied Solutions

Applied Innovation provided Volunteers of America with multifunction printers designed to support their communication and operational needs. These systems serve as a core part of their daily workflow, enabling scanning, printing, presentation development, proposal creation, grant processing, and donor communication. With reliable equipment and responsive service support, Applied Innovation ensures seamless functionality that allows teams to focus on their mission without disruption or technical concern.

## The Benefits

Delivered reliable technology that supports daily communication needs

Created a more efficient and stress-free work environment

Provided dependable service and ongoing support from a trusted partner

Allowed staff to stay focused on serving veterans, seniors, and families



At Applied Innovation, we have nearly four decades of technology expertise, 600+ team members, world-class brand partners, and a passion you'll rarely find in a business like ours. Plus, as an independent dealer, we have the autonomy to always do what's right for you. Whether your goal is adopting new technologies, making smarter use of the tools you already use, or maybe a mix of both, our people are always available. And always happy to help.



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