

# Rehabilitation Center Maintains HIPAA Compliance with Secure Document Destruction



**Industry:** Healthcare

**Services Used:** Shredding Services

“...It’s the responsiveness and the timeliness and their willing[ness] to personalize the service to our needs that is very important to me. It’s been a great partnership with Applied Innovation.”

**SHANE KISTLER**

Director of Business, Hope Network

## Customer Challenge

Hope Network Neuro Rehabilitation Center was unhappy with the timeliness and responsiveness of their shredding provider. To meet their business needs, Hope Network needed a partner to securely destroy confidential health documents on-site and outside of normal pickup schedules.

## Applied Solutions

Applied Innovation provided secure, locked containers for sensitive documents and created a pick-up schedule at intervals that worked for Hope Network. Applied offered two additional services to meet Hope Network’s business needs: ad-hoc pickups and dedicated purge days.

## The Benefits

**Documented HIPAA compliance**

**Personalized service fits the needs of an irregular schedule**

**Improved Response Time: requests are addressed in less than 24 hours**

**Lower costs**



At Applied Innovation, we have nearly four decades of technology expertise, 550+ team members, world-class brand partners, and a passion you’ll rarely find in a business like ours. Plus, as an independent dealer, we have the autonomy to always do what’s right for you. Whether your goal is adopting new technologies, making smarter use of the tools you already use, or maybe a mix of both, our people are always available. And always happy to help.



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