

Applied Innovation Streamlines Reporting and Optimizes Efficiency for Adoption and Foster Care Non-Profit



Industry: Non Profit
Services Used: Copiers + Printers
Managed Print Services
Managed IT

“Applied Innovation takes the pressure off me. Everyone feels more confident that we can print when want to print. If the court needs something, they’re going to get it. Applied Innovation keeps us running. Without them, we’re dead.”

JACI LUZI
Adoption and Foster Care Specialists

Customer Challenge

Adoption and Foster Care Specialists’ mission is to provide safe, loving, and stable homes for abused and neglected children in Michigan. With reports averaging 65-70 pages and needing to be distributed to state organizations, multiple attorneys, parents, and courts, they were drowning in paperwork. Their reliance on desktop printers in each office led to constant paper jams and skyrocketing ink costs, disrupting their critical workflow and stretching their budget thin.

Applied Solutions

Applied stepped in to revolutionize their printing process by replacing all office printers with two medium-sized multifunction products (MFP) and one high-volume MFP. This strategic upgrade reduced monthly printing costs and improved reliability, ensuring a smooth production and distribution of large reports. The new system minimized paper jams and other issues, often resolving them promptly over the phone. Applied’s tailored solution enhanced efficiency and reduced operational stress.

The Benefits

- Monthly savings from lower printing costs
- Reliable products and immediate service for maximum uptime
- Eliminated employee complaints about printer issues
- Reduced pressure to maintain printer functionality
- Streamlined printing process for timely report distribution



At Applied Innovation, we have nearly four decades of technology expertise, 550+ team members, world-class brand partners, and a passion you’ll rarely find in a business like ours. Plus, as an independent dealer, we have the autonomy to always do what’s right for you. Whether your goal is adopting new technologies, making smarter use of the tools you already use, or maybe a mix of both, our people are always available. And always happy to help.



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