

Tech Credit Union Strengthens Cybersecurity by Partnering with Applied Innovation



Industry: Accounting + Finance

Services Used: Technology

"We've been so impressed with the Arctic Wolf platform that Applied recommended that we now have gone back repeatedly to Applied to further those discussions. You have to start partnering with organizations that will step in and help you manage those security issues. And at the end of the day, I trust Applied to tell me when something's not quite right before something goes bad. It makes me a lot less anxious because I'm able to sit back and know that we're in good hands and not have to worry about it. I get to sleep at night."

ZACH HOHULIN

Chief Information Officer, Tech Credit Union

Customer Challenge

With 11 locations across Northwestern Indiana and Southeast Illinois, Tech Credit Union is one of the region's largest and most trusted financial institutions. Like many in the industry, their team faces growing pressure to protect sensitive member data, especially as cyberthreats become more advanced. "Being in the financial industry makes us a target," noted the Chief Information Officer, who cited the rise of AI-powered attacks as a key concern. With a lean internal IT staff, he sought a trusted partner to provide strategic guidance, reduce day-to-day burden, and help ensure threats were identified, and resolved, before they could impact operations or members.

Applied Solutions

As a trusted advisor, Applied Innovation assisted Tech Credit Union in gaining access to advanced cybersecurity expertise they may not have otherwise tapped into. By recommending an Arctic Wolf solution, a powerful, AI-driven security platform tailored to their needs, Applied played a key role in strengthening the credit union's security posture. Today, with enhanced systems in place, Applied remains a strategic partner, advising on best practices, identifying potential vulnerabilities, and helping ensure cybersecurity stays front and center. This empowers Tech Credit Union's IT team to stay focused on delivering an exceptional member experience.

The Benefits

Trusted advisor to guide cybersecurity strategy

Proactive approach to addressing issues before they occur

Access to larger cybersecurity resources through Applied's partnership

IT staff free to focus on member services and growth

CIO has peace of mind knowing cybersecurity risks are being addressed



At Applied Innovation, we have nearly four decades of technology expertise, 500+ team members, world-class brand partners, and a passion you'll rarely find in a business like ours. Plus, as an independent dealer, we have the autonomy to always do what's right for you.

Whether your goal is adopting new technologies, making smarter use of the tools you already use, or maybe a mix of both, our people are always available. And always happy to help.