

# Applied Innovation Transforms Transportation Company's Operations and Empowers Remote Work



HINTON TRANSPORTATION INVESTMENTS

**Industry:** Transportation

**Services Used:** Copiers + Printers  
Document Workflow Solutions

“Our experience with Applied Innovation has been phenomenal. They have helped us every step of the way and made great suggestions on how to improve our processes. Any work they’ve done for us has been completed correctly and saved us countless man hours. And we’ve made good friends along the way.”

**JANE CYBULSKI**  
Hinton Transportation Investments

## Customer Challenge

Hinton Transportation Investments (HTI) faced significant inefficiencies in their accounts payable department, processing thousands of inventory payables annual through manual, paper-based methods. With invoices arriving via email, HTI sought a solution to streamline their processes and enable remote work capabilities, particularly during the COVID-19 pandemic.

## Applied Solutions

In collaboration with Applied Innovation, HTI implemented Document Workflow Solutions which utilized OnBase software by Hyland, a paperless accounts payable and purchase order system. This solution allowed HTI to transition seamlessly to electronic document routing and storage, reducing reliance on paper, ink, and printing. Applied also provided copiers and scanners to complement the new software, further enhancing efficiency in document management.

## The Benefits

Quick access to documents, improving responsiveness to internal and external requests

Reduced reliance on printing resulting in cost savings

Decreased staff labor and time spent on manual tasks

Empowerment of current staff to take on additional projects

Safe and productive remote work, ensuring business continuity



At Applied Innovation, we have over 35 years of technology expertise, 500+ team members, world-class brand partners, and a passion you'll rarely find in a business like ours. Plus, as an independent dealer, we have the autonomy to always do what's right for you.

Whether your goal is adopting new technologies, making smarter use of the tools you already use, or maybe a mix of both, our people are always available. And always happy to help.