December 14, 2020

Effective today, December 14, we're pleased to officially announce the team at NetSmart Plus will be partnering with Blackport Solutions! This strategic partnership will provide our current and future clients with the premier IT services of NetSmart Plus, while providing the telephony and carrier services of Blackport Solutions.

As you can imagine, both of our companies are very excited to get to know one another's clients and work together to create a holistic approach for a client's IT and telephony needs. A few things you can expect going forward:

- Future communications, invoicing, and marketing information will come directly from NetSmart Plus.
- Over the next 30-60 days, we will communicate any changes with how to contact Support for your needs. Until then, please continue to reach out through the Blackport Support line.
- For questions regarding this partnership, please connect with:

Bryan Teipel, GM of NetSmart Plus: (616) 656-1315 Kyle Blackport, President of Blackport Solutions: (616) 371-1014

Our success is dependent on your success. We love that this strategic partnership will provide you with additional value and a heightened level of service.

For additional information on NetSmart Plus and/or Blackport Solutions, we invite you to please visit <u>our website</u> or the <u>NetSmart Plus website</u>.

For more information regarding this partnership, please visit <u>this landing page</u>. Our teams will be connecting with each of you later today regarding this announcement. We want to make ourselves available to answer any questions and/or address any concerns.

Onward,

John

John C. Lowery President/CEO

Kyle Blackport President



Scan this QR code for more information on this partnership.